# 7 ways Web3 can enhance traditional loyalty programs







# Challenges of traditional loyalty programs







### Low engagement

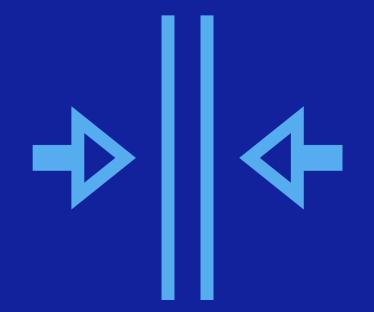
US consumer has on average 16.6 loyalty memberships, but less than 50% are active.





### Limited interoperability

Very complex for traditional loyalty programs to allow for companies to collaborate on loyalty initiatives.







### Low rewards redemption

Billions of dollars worth of reward points go unredeemed each year.

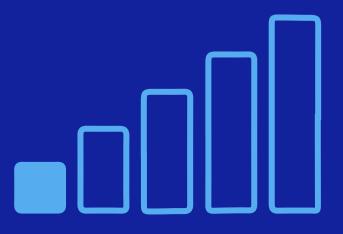






## Lower appeal to young customers

Traditional points-based loyalty programs don't resonate as strongly with younger Gen Z / Millennial customers.







## Limited control over personal data

Traditional loyalty programs often require lots of personal data to join.





# 7 ways Web3 can enhance traditional loyalty programs.







### Ownership over data

Customers have full ownership and control over their data. Customers can reveal what information they desire – even if that's sometimes only a wallet address.





### Ownership over rewards

Customers have full ownership over their rewards with more flexibility on how they redeem or monetize their rewards.







### Transparency and trust

Blockchain enables secure and transparent recording of how are rewards earned and how they are being used





### Commercial break

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### OK let's continue ...



### Interoperability

Interoperability between different loyalty programs enabling companies to scale x-brand partnerships.





## Community driven incentives

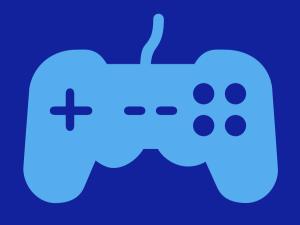
Customers can earn rewards by contributing to the community. Brands can create passionate communities leading to more authentic and meaningful relationships with their audience.





#### Gamification

Making earning rewards more fun and engaging for customers. This can include challenges, quests, and other game-like elements that encourage customers to stay active and earn more rewards.





### New forms of rewards

Ability to reward members not only with points but also digital collectibles or access to digital or other experiences created by the brand.





### What else would you add?





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